

WHO IS IHM

We all know what IHM is.... it's the industry's leading provider of Property Management education. IHM offers a professional accreditation program - IHM offers a comprehensive Annual Education Conference (COVID permitting) - IHM offers Virtual Chat Room Sessions and Webinars. IHM offers this and so much more in our quest to educate professional Property Managers.

But who is IHM? Well, IHM is our members, and the recent member survey gave us a bird's eye view into who our membership encompasses. It's very interesting and it explains why IHM and its members are so well-respected and so professional in providing housing services to thousands of Canadians.



Years of Service in the Housing Industry	% of Members
Up to 5 Years	9%
6 to 10 Years	11%
11 to 15 Years	24%
16 to 20 Years	16%
Over 20 Years	40%

That's a lot of years' experience offered to those needing housing support.

Employer Type	% of Members
Local/Regional Government Housing Authority	34%
Non-Profit Housing	24%
Co-op Housing	8%
Private Sector Property Management	31%
Facilities	3%

IHM members represent every sector of housing needs - and they do it well.

Number of Units Managed	% of Members
Less than 100	18%
100 to 200	11%
201 to 500	32%
501 to 1,000	5%
Over 1,000	34%

Whether our members represent a small development or a very large development, their professional approach is the same.

Positions Held	% of Members
CEO	13%
Property Manager	40%
Maintenance Manager	9%
Service Manager	11%
Other	27%

(Senior Manager, Legal Services, Director, Regional Manager, Tenant Placement Manager - to name a few)

Our members represent ALL levels of management and support.

Designations Achieved	% of Members
AIHM/AIHM(R)	57%
FIHM/FIHM(R)	14%
IHM(C)	12%
RCM	4%
CPM	4%
ACCI	4%
RPA	4%
None	7%

Not surprising, the AIHM/FIHM designations top the list but many of our members went on to achieve other designations - well done!

IN SUMMARY

Who is IHM? The most educated, dedicated and compassionate group of people who represent IHM and the property management profession well, in every facet of housing needs. They are *'The Best of The Best'*.