

# Human Relations for Property Managers



3-Day Online Course • May 8 - 10, 2023  
Plus Complimentary Conference Registration

**THIS COURSE INCLUDES A COMPLIMENTARY REGISTRATION FOR THE  
2023 ANNUAL EDUCATION CONFERENCE - MAY 11-12, 2023.**

## May 8 - May 10, 2023

Monday - Wednesday: 9:00 a.m. to 12:30 p.m. - Zoom Session

Monday - Wednesday: 1:00 p.m. to 4:00 p.m. - Asynchronous Learning

Student will be required to self-study from 1:00 - 4:00 pm each day  
and prepare for the following day of Review.

The final online exam must be scheduled and completed by May 23, 2023.

IHM is pleased to announce that the **Human Relations for Property Managers Course** (one of the five core courses within the Institute's Certificate In Property Management program) will be offered in a 3-day online format followed by conference attendance at the Casablanca Hotel in Grimsby, Ontario, May 11-12, 2023. The 2023 conference focuses on professional development - the expert speakers will expand on the knowledge you have gained through the Human Relations Course.

It's the perfect combination!

Complete an IHM mandatory course and then enhance your learning and professional development by attending the complimentary conference – Here's looking at you!

Students will be notified of their final mark within two weeks of completing the exam.

Hotel accommodations are available at the IHM discounted rate.

**Cost: \$750.00** (plus HST)

**Fees Include:** Complimentary registration to the 2023 Conference in Grimsby ON, electronic manual, handouts, and a complimentary 2023 membership.

**Note:** You will be granted access to the online manual upon registration. Students will be required to read and complete certain chapters from the manual prior to the course, so strict adherence to published registration deadlines will be observed.

### Hotel Accommodations:

#### The Casablanca Hotel

4 Windward Dr., Grimsby Ontario Canada L3M 4E8  
<https://www.casablancahotel.ca>

**Special Rate** - Single/Double: \$119.00 + HST  
\*Availability subject to change at any time.

You can also book your reservation online [HERE](#)

### Program Outline

Property Managers must develop the analytical and behavioural skills related to supervision of employees. In addition, they much also interact with tenants, owners, sub-contractors and the general public.

**Topics Include:** Decision making; Leadership; Delegation; Team Building; Motivation; Counselling and Coaching; Evaluation; Discipline; Personnel Procedures; Recruitment; Public Relations; Client/Tenant Services; Owner/Board Liaison; Business Ethics.

### REGISTRATION FORM FOR CHEQUE PAYMENT ONLY.

**SPACE IS LIMITED - Last Day to Register is Monday, May 1, 2023**

No refunds will be provided after Monday, May 1, 2023. Substitutions available at any time.

Name \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Allergies/Dietary Restrictions: \_\_\_\_\_

**SUBTOTAL** \_\_\_\_\_

+ 13% HST \_\_\_\_\_

**TOTAL** \_\_\_\_\_

**Cheques payable to: Institute of Housing Management, 2800 14th Avenue, Suite 210, Markham, Ontario L3R 0E4**  
Tel: (416) 493-7382 | Toll Free: (866) 212-4377 | Fax: (416) 491-1670 | email: [info@ihmcanada.net](mailto:info@ihmcanada.net)

For quick and easy response and to guarantee your place in the conference, registration should be made online using a credit card:  
<https://ihmcanada.net/events/2023/05/08/human-relations-for-property-managers>

**All core courses are also available through distance learning. Visit [ihmcanada.net](http://ihmcanada.net) for further details.**