

Human Relations for Property Managers



3-Day Online Course • April 25 - April 27, 2022
In-Person Exam • April 28, 2022

IN-PERSON EXAM WILL TAKE PLACE ON APRIL 28, 2022. STUDENTS RECEIVE COMPLIMENTARY REGISTRATION FOR THE 2022 ANNUAL EDUCATION CONFERENCE - APRIL 28-29.

April 25 - April 28, 2022

Monday - Wednesday: 9:00 a.m. to 12:30 p.m. - Zoom Session

Monday - Wednesday: 1:00 p.m. to 4:00 p.m. - Asynchronous Learning

Student will be required to self-study from 1:00 - 4:00 pm each day and prepare for the following day of Review.

Thursday: 8:30 a.m. to 11:30 p.m. - In-person Exam

Doubletree Niagara Falls, 6039 Fallsview Blvd, Niagara Falls, ON L2G 3V6

IHM is pleased to announce that the **Human Relations for Property Managers Course** (one of the five core courses within the Institute's Certificate In Property Management program) will be offered in a 3-day online format followed by an in-person exam held at the same venue as IHM 2022 Conference, the DoubleTree Fallsview Resort & Spa by Hilton - Niagara Falls.

It's the perfect combination! The exam will be held from 8:30 am to 11:30 am on Thursday April 28th, and at 11:45 am, the IHM Conference kicks off with the opening lunch followed by educational sessions. After the exam join conference delegates – the perfect time to celebrate, so why not meet the movers and shakers of IHM!

Students will be notified of their final mark within two weeks of the course.

Hotel accommodations are available at the IHM discounted rate.

Program Outline

Property Managers must develop the analytical and behavioural skills related to supervision of employees. In addition, they much also interact with tenants, owners, sub-contractors and the general public.

Topics Include: Decision making; Leadership; Delegation; Team Building; Motivation; Counselling and Coaching; Evaluation; Discipline; Personnel Procedures; Recruitment; Public Relations; Client/Tenant Services; Owner/Board Liaison; Business Ethics.

Cost: \$750.00 (plus HST)

Fees Include: Complimentary registration to the 2022 Conference in Niagara Falls, electronic manual, handouts, and a complimentary 2022 membership.

Note: You will be granted access to the online manual upon registration. Students will be required to read and complete certain chapters from the manual prior to the course, so strict adherence to published registration deadlines will be observed.

Nearby Hotel Accommodations:

Doubletree Niagara Falls

6039 Fallsview Blvd, Niagara Falls, ON L2G 3V6
For reservations call - **(905) 358-3817** and request the special convention rate for Institute of Housing Management.

Special Rate - Single/Double: \$129.00 + HST
*Availability subject to change at any time.

You can also book your reservation online **HERE**

REGISTRATION FORM FOR CHEQUE PAYMENT ONLY.

SPACE IS LIMITED - Last Day to Register is Monday, April 18, 2022

No refunds will be provided after Monday, April 18, 2022. Substitutions available at any time.

Name _____

Organization: _____

Address: _____ City: _____ Prov: _____ Postal Code: _____

Phone: _____ Email: _____

Allergies/Dietary Restrictions: _____

SUBTOTAL _____

+ 13% HST _____

TOTAL _____

Cheques payable to: Institute of Housing Management, 2800 14th Avenue, Suite 210, Markham, Ontario L3R 0E4
Tel: (416) 493-7382 | Toll Free: (866) 212-4377 | Fax: (416) 491-1670 | email: info@ihmcanada.net

For quick and easy response and to guarantee your place in the conference, registration should be made online using a credit card:
<https://ihmcanada.net/events/2022/04/25/human-relations-for-property-managers>

All core courses are also available through distance learning. Visit ihmcanada.net for further details.