

# IHMnews

ENHANCING THE KNOWLEDGE AND SKILLS OF PROPERTY MANAGEMENT PROFESSIONALS



## Highlights of the IHM 2022 Annual Educational Conference

### Inside

President's Message .....	2	Flat Roof and Roof Anchor Inspections .....	8
Highlights of the 2022 IHM Annual Educational Conference .....	4	IHM Course Completions in Property Management .....	14
Understanding Laundry Agreement Options .....	9	IHM Mentorship Program .....	11
New Housing Plan for Dunnville .....	11	Cyber Security in the Housing Sector .....	16
Change in OSAP eligibility allows more learners to access Humber College's Property Management program .....	9	2021-2022 IHM Board of Directors .....	14
		IHM Corporate Members .....	15



## Highlights of the 2022 IHM Annual Educational Conference

After two years in a lockdown IHM was very excited to welcome members back to an in-person conference. The conference was held at the Doubletree Hotel and Conference Centre in Niagara Falls, Ontario.

*It was a success from beginning to end, and it all started on....*

Wednesday, May 27th with the 3rd Annual Golf Tournament. The tournament took place at the Whirlpool Golf Course. Golfers came prepared to play and were dressed in layers to brave the cold; one golfer was even wearing a parka, hat and mitts. There was a break in the bitter weather where all golfers enjoyed a brief break of bright warm sunshine. All in all, a good time was had by everyone.

The conference continued on Thursday, May 28th with the pre-conference session. IHM was pleased to welcome back Doug Levitt of Horlick Levitt DiLella. Doug's session is always informative and a huge attraction for the conference. The Pre-Conference workshop focussed on "Afraid of change? Don't be! Changes in the Residential Tenancies Act and Landlord Tenant Board." Doug presented a full 3-hour seminar providing details on these changes and members were not disappointed in his wealth of knowledge when it comes to residential housing.



Doug Levitt of Horlick Levitt DiLella.

### The official opening....

The conference officially kicked off with the launch of the trade show prior to the opening luncheon on Thursday. President, Jimmy Mellor, welcomed delegates to the in-person conference and thanked everyone for their support. After two years of Covid restrictions it was very welcoming to have members from across the province in attendance. We were honoured to have Mayor Jim Diodati, City of Niagara provide his welcoming remarks. Mayor Diodati spoke

of how his city has coped during the pandemic and how excited he is to see some indication the worst is now behind us.

The delegates enjoyed a delicious lunch and special desert sponsored by Coina-matic. The Annual General meeting was held while members enjoyed their desert and coffee.

The tradeshow was open to delegates prior to the luncheon and throughout the afternoon.

The afternoon sessions began with another presentation by Doug Levitt on "Ramps, Entrances and Signage, Are your buildings AODA compliance". This was followed with an afternoon coffee break on the tradeshow floor. Delegates then had the option of attending one of two concurrent sessions – "Technology Advancements in Property Management" or "Board Governance at its best! Strengthening Your Leadership".



Attendee's Opening Lunch



Delegates at one of the Educational Sessions

## 2022 Conference Highlights Cont'd.



Attendees enjoy the Wine and Cheese Reception

The day concluded with a wine and cheese reception on the tradeshow floor where members chatted with exhibitors and reconnected with old friends.

The Friday program offered more concurrent educational sessions. Delegates again had the option of participating in the session “*Staying Safe in your Golden Years*” or “*Waste Reduction*”. After the morning break delegates moved on to “*So Complicated – RGI Simplified*” or “*Year 2030, 40, 50 - Will your corporation be sustainable*”.

The closing lunch and award presentations was a time to celebrate some of our successes. With many members in attendance who qualified for their Service pins, the following members were called up to be acknowledged....

### 5 YEAR SERVICE PIN

- Lindsay Brandley, AIHM(C)
- Gerry Butineau, AIHM
- Jane Kuchma, AIHM

- Lana Litke, AIHM
- Tammy Marquis, AIHM
- Peter McQuinn
- Kiya Morphy, AIHM
- Wendy Swoffer, AIHM
- Mary Tullo, AIHM

Kiya Morphy, in addition to her service pin, was recognized for receiving her AIHM accreditation and she was presented with her pin and portfolio.

### 10 YEAR SERVICE PIN

- Tricia Fiest, AIHM
- Kala Flannery, AIHM(C)
- Melanie Elmquist, AIHM(C)



- Francesca Filice, AIHM
- Lynne Johnson, AIHM
- Karen Maki, AIHM
- Mark Poste Candidate

### 15 YEAR SERVICE PIN

- Alain Lacelle
- Michelle Shears, AIHM

### 20 YEAR SERVICE PIN

- Lynn Alexander, FIHM
- Deborah Parker, AIHM

### 25 YEAR SERVICE PIN

- Deborah Filice, FIHM
- Philip Eram, FIHM
- Jimmy Mellor, FIHM

### 30 YEAR SERVICE PIN

- Kevin O'Hara, FIHM

Kevin O'Hara presented a token of appreciation and a special thank you to Conference Committee members Lynn Alexander, FIHM, Deborah Filice, FIHM and Jimmy Mellor, FIHM for

## 2022 Conference Highlights Cont'd.

their hard work in the planning and execution of this outstanding conference.

Recognition was given to the Distance Learning instructors in attendance...

- Deborah Filice, FIHM
- Lynn Alexander, AIHM
- Jimmy Mellor, FIHM
- Michele Shears, AIHM
- Pamela Tomio, AIHM

Our college instructors were asked to stand and be recognized for their dedication and hard work for instructing our students online at Humber, Conestoga and George Brown College.

- Ed Cipriani, FIHM
- Deborah Filice, FIHM
- Francesca Filice, AIHM
- Kevin O'Hara, FIHM

The awards presentations concluded with the recognition of two very special



*New Fellows plaques were presented for the first time.*

volunteers being awarded the FIHM designation. The FIHM designation is the highest honour IHM bestows on members who have contributed for many years beyond the reasonable expectations of a volunteer. Lynn Alexan-

der, FIHM and Ed Cipriani, FIHM were honoured with this special recognition.

A number of other Fellows in attendance were presented with special plaques that had not been presented previously. Deborah Filice, Philip Eram, Jimmy Mellor, Kevin McCann and Kevin O'Hara were the recipients of these plaques.

The afternoon and lunch ended with our closing speaker. Kevin O'Hara, FIHM is well-known to all members and his dynamic presentation "*The More Things Change*" hit home with delegates. His very powerful message helped everyone learn how to inspire leadership and impact others.

### *Lots of networking....*

The days were busy but the evenings were left free so delegates could enjoy



## 2022 Conference Highlights Cont'd.

the many events and great restaurants Niagara Falls had to offer.

Thanks to sponsors, delegates, speakers and exhibitors for their participation in

our return to an in-person conference. We look to welcoming members back again in 2023. ♦

### Taking in the Tradeshow exhibits...



*A special thank you to our sponsors. Without the support of these companies, the IHM Annual Education Conference would not be possible.*

EMERALD SPONSOR:

**RiverRock**  
LAUNDRY

GOLD SPONSORS:

**Coinamatic**  
Laundry & Beyond. Simply Clean.

**DSG RESTORATION SERVICES**  
General Contracting | Flood & Fire Restoration | Mold Remediation

**KONTROL ENERGY**

**Reliance**  
home comfort™

SILVER SPONSORS:

**WINMAR**  
PROPERTY RESTORATION SPECIALISTS

**YARDI**

BRONZE SPONSORS:

**apex**  
PEST CONTROL, INC.

**Apollo**  
Pest Management  
Creating a Healthy Environment

**Bell**